

The problem isn't your cleaning. It's your timing.

Your team would fix it in two minutes if anyone told them. Right now the only people telling you are the ones already writing the review.

13:04	The last toilet roll runs out.
13:05	A customer notices. Says nothing to anyone.
15:20	Four more people have used it.
18:40	One of them leaves a one-star review.
Next day	You read the review. Too late to do anything.

The gap between the problem and you hearing about it is where the damage happens.

YOUR LOGO HERE

Your Business Name

Mens Toilet

See something? Let us know.

Help us keep this bathroom at its best by [reporting anonymously](#).

1

SCAN

↓

2

REPORT

↓

3

WE'LL ACT

SCAN TO REPORT AN ISSUE

No app • No login

EXAMPLES OF ISSUES

No toilet paper

No soap

Wet floor

Toilet issue

Bin full

Other

Powered by [CleanTracked](#)

Your branding. People trust it because it looks like your system, not a third-party complaint box.

It explains itself. Scan, report, we act. No instructions from staff needed.

It shows what to report. Most people won't flag empty soap unless you tell them you want to know.

THE CUSTOMER ALREADY NOTICED

85%

have an overall negative impression of a business with a dirty washroom

73%

say an unpleasant washroom makes them think twice about coming back

86%

expect washroom quality to reflect the quality of your goods and service

1 in 26

unhappy customers ever complains. The other 25 just don't come back

Sources: Bradley Company, 2026 Healthy Handwashing Survey (1,020 US adults, Jan 2026); complaint rate: Esteban Kolsky, CX research, widely cited.

WHAT THE DELAY COSTS YOU

Reviews

One bad washroom trip becomes a public review you read a week later. The problem took two minutes to fix. The review lasts for forever.

Wasted hours

A fixed rota sends staff to rooms that are fine and misses the ones that aren't.

An uncomfortable visit

The one part of your business a customer uses alone — and judges hardest.

Three taps in a cubicle. No app, no login, no name.

Completely anonymous

No name, no number, no account. Which is exactly why people use it.

Nothing to download

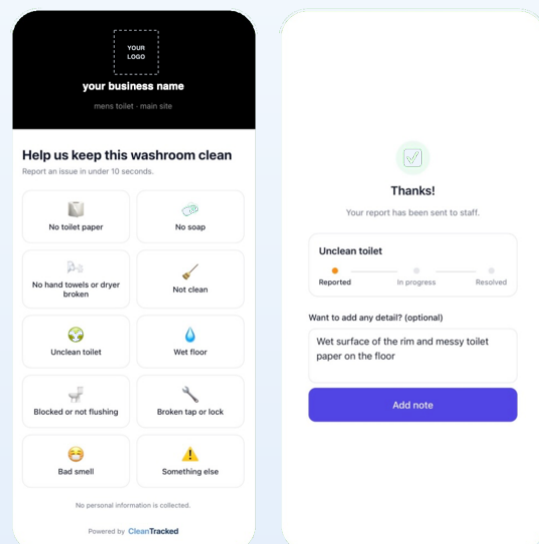
Opens in the phone's browser. No app store, no sign-up, no password.

No typing needed

Large buttons for the things people actually report. Three taps and it's sent.

Works one-handed

Built for poor light, a weak signal, and one free hand.



WHAT PEOPLE ACTUALLY REPORT

No toilet paper

The single most reported issue, everywhere.

Wet floor

A slip risk, and a liability you want logged.

No soap

Noticed instantly, and a hygiene problem for the whole building.

Toilet issue

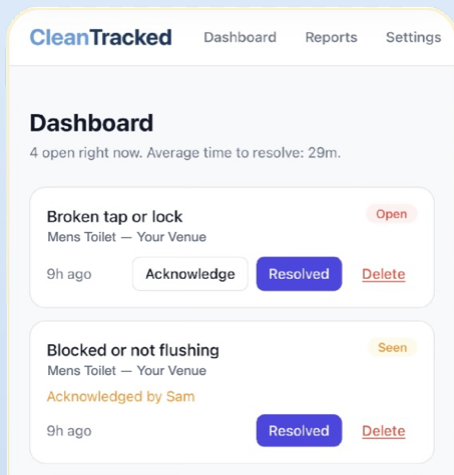
Blocked, broken or not flushing.

Not clean

The one that turns into a negative review.

Bin full

Small, quick, and constantly missed on a rota.



Your side: one card per report, and a record that builds itself.

Open, seen, resolved. Every report moves through three states, and the log shows who moved it: acknowledged by Sam, resolved by Charlie.

Repeat reports group together. Four reports of one problem reach you as one alert, with the weight of four.

Escalation built in. Nothing acted on in 15 minutes goes to the manager, then to you.

A record you can hand over. Times are stamped automatically. Filter by date for an inspector, an insurer, or your own client. Nobody fills anything in.

We design

The right size sign, in your branding.

We supply

Printed, laminated and sent to you.

We train

Training pack for staff and management provided. Learn the system in 10 minutes max.

You log in

Everything is already there and working, ready for reports to be dealt with.

Let us show you more !

Get in touch for a no obligations walkthrough of the software.



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